217 DENT

PAINTLESS DENT & HAIL REPAIR | SPRINGFIELD & LINCOLN, ILLINOIS

217-306-4175
217Dent@gmail.com
217dent.com

INSURANCE CLAIM PROCESS

Customer Guide
Auto hail & dent damage

IF YOUR VEHICLE HAS HAIL OR DENT DAMAGE

Many customers use their auto insurance to pay for hail and dent repair. These four steps walk you through a typical claim. Your insurer's process may be a little different.

WHAT TO HAVE READY

- **Your policy number**
- **Your 217 Dent estimate**
- **Photos of the damage**
- **The date of the storm or damage**

FOUR STEPS TO FILE YOUR CLAIM

1 **Contact your insurance company**
Call them, use your insurance app, or go through your agent. Remember your DOL, which means date of loss: the date of the incident. Tell them your DOL when you report the claim.

2 **Ask about coverage and your deductible**
Hail and dent damage usually falls under comprehensive coverage. Ask what your deductible is and compare it to your 217 Dent estimate.

3 **Write your claim number down, call us with the claim number, and schedule your car.**

4 **Follow up**
Stay in touch with your insurer, and send 217 Dent your adjuster's contact information so we can work with them.

Federal law states that customers are allowed to choose their repair facility, not the insurance company. 217 Dent has your best interest at heart. Your insurance company does not.

217 Dent also has emergency repair facilities nationwide.

Questions? Call 217 Dent at 833-385-4245 or 217-306-4175. We are glad to help you through the process.

SPRINGFIELD
550 North Street, Suite 2
Springfield, IL 62704
Monday to Wednesday, 8 to 5

LINCOLN
2009 N. Kickapoo St
Lincoln, IL 62656
Thursday to Saturday, 8 to 5

CONTACT
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In-shop repairs only. No mobile service is available.

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INSURANCE CLAIM PHONE NUMBERS

Claims-reporting numbers for 20 major auto insurers, taken from each insurer's own website.

INSURER	CLAIMS PHONE
State Farm	800-732-5246
GEICO	800-841-3000
Progressive	800-776-4737
Allstate	800-255-7828
USAA	800-531-8722
Liberty Mutual	800-225-2467
Farmers	800-435-7764
Travelers	800-252-4633
Nationwide	800-421-3535
American Family	800-692-6326

INSURER	CLAIMS PHONE
Erie Insurance	800-367-3743
COUNTRY Financial	866-268-6879
Pekin Insurance	888-735-4611
Shelter Insurance	800-743-5837
Kemper	800-353-6737
Mercury Insurance	800-503-3724
The Hartford	800-243-5860
Encompass	800-588-7400
Cincinnati Insurance	877-242-2544
The General	800-280-1466

Numbers verified on each insurer's website on October 3, 2026. Numbers can change, so check your insurance card or your insurer's app for the right number for your policy.

IMPORTANT INFORMATION

- General information only, not legal or insurance advice. Check your policy.
- Coverage, deductibles and claim steps are set by your policy and your insurance company.
- 217 Dent is not affiliated with any insurance company listed above.

Michael Bocek, Owner, 217 Dent

Thank you for choosing 217 Dent.

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